

SIMPSON MEMORIAL HOME, INC.

VISITORS DURING THE PANDEMIC

Policy: It is the policy for Simpson Memorial Home, Inc, with campuses in Wilton and West Liberty, to allow visitation of residents under certain conditions:

- Phase 1. No visitors except for end of life and certain psycho-social needs
- Phase 2. Visitors limited to compassionate care situations including end of life and significant changes in condition including psycho-social or medical issues
- Phase 3. All residents to have limited visitation

Procedure:

Phase 1

1. Visitors are not allowed in any of the nursing homes or assisted living buildings during Phase 1 of a pandemic.
2. Visitors are encouraged to do the following during a Phase 1:
 - A. Call their loved one on the house phone or a cell phone
 - B. Send cards and letters in the regular post
 - C. Face time or do video calling via cell phones an IPADs
 - D. Use the facilities' Skype account to visit
 - E. Come to the resident's/tenant's window to speak. Please note that the window CANNOT be open
 - F. Leave small gifts and flowers at the front door. Note that no homemade food is allowed. Tenants in assisted living may still have groceries delivered at the front door.
 - G. During this time, no carry out from restaurants is allowed.
3. If a resident or tenant is at end stage of life or is in need of a visitor because of enhanced psycho-social needs, we will honor the following:
 - A. A needs assessment will be made by the nursing staff complete with documentation and care planning
 - B. The resident's/tenant's spouse may enter. The spouse will be screened at the front door with the health questions and have his/her temperature taken. The spouse will be required to don a mask (provided) and use hand sanitizer.
 - C. The spouse will go directly to the room where the resident/tenant is. No visiting or stopping in route.
 - D. The spouse may stay as long as he/she desires but cannot leave the room/apartment for any reason except to exit the building. When the spouse leaves, he/she must go directly to the door, remove the face mask, have his/her temperature taken, use hand sanitizer, and exit the building.
 - E. The resident or tenant may have a second visitor as well. This person will be screened at the front door and required to don a provided mask. He/ she, too, will go

- directly to the resident's/tenant's room/apartment and can stay for a maximum of two hours. Upon leaving, the second visitor will go directly to the door, have his/her temperature taken, and dispose of the mask.
- F. No more than two visitors per resident/tenant at a time.
 - G. All residents/tenants will have access to the Long-Term Care Ombudsman.

Phase 2

1. Visitors are allowed limited visits in the nursing homes and assisted living buildings during Phase 2 of a pandemic.
2. Visitors are encouraged to continue to do the following:
 - A. Call their loved one on the house phone or a cell phone
 - B. Send card and letters in the regular post
 - C. Face time or do video calling via cell phones and IPADs
 - D. Use the facilities' Skype account to visit
 - E. Continue to come to the resident's tenant's window to speak with the window closed
 - F. Leave small gifts, flowers and homemade food at the door. Tenants in assisted living may still have groceries delivered at the front door.
 - G. Carry outs from restaurants are allowed
3. If a resident or tenant is at end stage of life or has a significant change in condition, we will honor the following:
 - A. A needs assessment will be made by the nursing staff complete with documentation and care planning.
 - B. The resident's/tenant's spouse may enter. The spouse will be screened at the front door with the health questions and have his/her temperature taken. The spouse will be required to don a mask (provided) and use hand sanitizer.
 - C. The spouse will go directly to the room where the resident/tenant is. No visiting or stopping in route.
 - D. The spouse may stay as long as he/she desires but cannot leave the room/apartment for any reason except to exit the building. When the spouse leaves, he/she must go directly to the door, remove the face mask, have his/her temperature taken, use hand sanitizer, and exit the building.
 - E. The resident or tenant may have a second visitor as well. This person will be screened at the front door and required to don a provided mask. He/she took will go directly to the resident's/tenant's room/apartment and can stay for a maximum of two hours. Upon leaving, the second visitor will go directly to the door, have his/her temperature taken, and dispose of the mask. Nor more than two visitor per resident/tenant at a time.
4. If a resident or tenant needs a psycho-social visit or a visit for medical issues, we will honor the following:
 - A. A needs assessment will be made by the nursing staff complete with documentation and care planning.
 - B. The visitor will make an appointment to see the resident/tenant
 - C. No more than two visitors per resident/tenant unless permission is granted
 - D. The visit will be in a designated area, usually outside.
 - i. A staff member monitor the resident/tenant at all times
 - ii. The staff member and the resident/tenant will wear a face mask

- iii. The staff member will assure the resident/tenant maintains social distancing.
 - iv. The visitor(s) will wear a mask.
- E. If the weather is bad, the visit can be indoors, in a designated area to be determined by each facility. The area has to be in a space that is large enough for the resident/tenant, a staff member, a maximum of two visitors, and space for social distancing.
- i. A staff member will be with the resident/tenant at all times
 - ii. The staff member and the resident/tenant will wear a face mask.
 - iii. The staff member will assure the resident/tenant maintains social distancing.
 - iv. The visitor will be screened by a staff member prior to entering the facility. Health questions will be asked, and temperature taken. Those who do not pass the screening will not be allowed to visit. Visitors will use hand sanitizer and wear a mask. The visitor must maintain 6 foot away from the resident.
 - v. Visits will be limited to 15 minutes each.
 - vi. When the visit is over, the visitor will leave by the door they came in, remove the face mask, and use hand sanitizer.
 - vii. Any surface touched by a visitor will be sanitized once he/she leaves

Phase 3

1. All residents/tenants are allowed limited visitation for any reason.
2. The visitor will make an appointment to see the resident/tenant
3. Visits will continue to be in a designated area either outside or inside the facility in the designated area.
4. Visitors will be restricted to no more than two per resident/tenant and no more than 15 minutes per visit.
5. Visitors will be required to maintain the social distancing of 6 foot away from the resident/tenant.
6. If inside, visitors will be screened upon entry by answering the health questions, having the temperature taken, using hand sanitizer, and wearing a face mask. Those who do not pass the screening will not be allowed to visit.
7. When the visit is over, the visitor will leave by the door they came in, remove the face mask, and use hand sanitizer.
8. Any surface touched by a visitor will be sanitized one he/she leaves.
9. A staff member is not required to stay with the resident but must be in close proximity to monitor the social distancing.
10. Animal visits are not allowed.